



BLACK

High Performance 690TVL Indoor/Outdoor Color CCTV Dome Camera User Manual

Products: BLK-CWD208VH, BLK-CWD228VH



Please read this manual before using your camera, and always follow the instructions for safety and proper use. Save this manual for future reference.



Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.



*To prevent electric shock and risk of fire hazards:
Use a power source that is within specification only.
Do NOT expose this appliance to rain or moisture.*

REGULATORY NOTICE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and use in accordance with the instructions, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause interference, in which case the user will be required to correct the interference at his own expense.

LEGAL NOTICE

DIGIOP products are designed to meet safety and performance standards with the use of specific DIGIOP authorized accessories. DIGIOP disclaims liability associated with the use of non-DIGIOP authorized accessories.

The recording, transmission, or broadcast of any person's voice without their consent or a court order is strictly prohibited by law.

DIGIOP makes no representations concerning the legality of certain product applications such as the making, transmission, or recording of video and/or audio signals of others without their knowledge and/or consent. We encourage you to check and comply with all applicable local, state, and federal laws and regulations before engaging in any form of surveillance or any transmission of radio frequencies.

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Precautions

Do not install the camera in extreme temperature conditions. Use the camera in environments where temperature is between 14°F and 122°F. Ensure adequate ventilation.

Do not install or use the camera in an environment where the humidity is high. It can degrade the image quality.

Do not install the camera under unstable lighting conditions. Severe lighting changes or flicker can cause the camera to work improperly.

Never use the camera close to a gas or oil leak. These chemicals can damage the camera.

Do not drop the camera or subject it to physical shocks. These can cause malfunctions to occur.

Never point the camera at intense light. Smear or blooming may occur, and it can damage the CCD.

Do not expose an indoor camera to rain or spill liquids on it. If it gets wet, wipe it dry immediately. Liquids can contain minerals that corrode electronic components.

Check the power source to ensure that it is within specifications before connecting it to the camera.



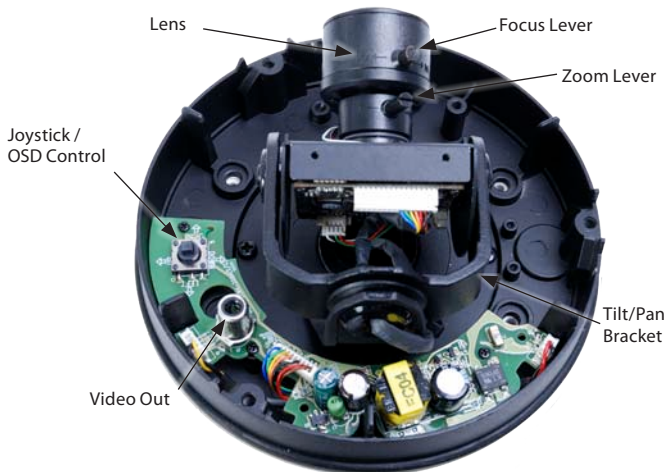
SECTION 1

Introduction

DIGIOP Black high performance indoor/outdoor CCTV dome cameras feature a very high resolution Pixim® 1/3" High Sensitivity Digital sensor providing 690 TVL (color), with a 2.8 – 11mm lens, a digital wide dynamic range, dual voltage range support (24 VAC, 12 VDC), and on-screen display (OSD) for control and setup. These cameras are available in either a durable plastic or vandalproof enclosure.

1.1 Features

- Wall or ceiling mounting through 3-axis camera bracket
- Vandalproof enclosures are IP67 rated and constructed with die-cast aluminum
- Flush/surface mountable using the supplied mount adaptor
- Safety strap keeps dome cover attached while making adjustments
- Pixim 1/3" High Sensitivity Digital Sensor
- High resolution 690 TV Lines Color, 800 TV Lines B&W
- Day or day/night operation (ICR)
- Vari-focal lens 2.8 – 11mm
- True wide dynamic range
- Digital noise reduction
- Privacy mask function
- On screen display (OSD)
- Motion detection
- High light compensation



Internal Components



1.2 Cameras with a vandalproof enclosure

1.2.1 What's in the box

Your camera includes the following:

- Security tool
- Machine screws (4)
- Mounting cap
- Mounting screws (4)
- L-wrench
- User manual
- Dome bracket (optional)



Security Tool



Machine Screw



Mount Cap



Mount Screw

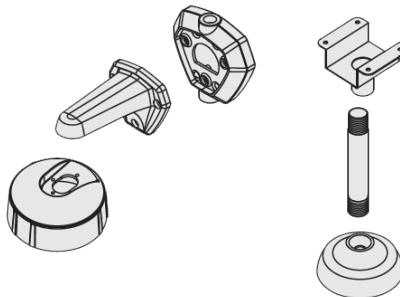


L-wrench



User's Manual

What's in the box



Optional dome bracket for wall and ceiling mounting



1.3 Cameras with a plastic enclosure

1.3.1 What's in the box

Your camera includes the following:

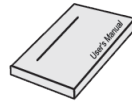
- Mounting screws (4)
- L-wrench
- User manual
- Dome bracket (optional)



Mount Screw



L-wrench



User's Manual

What's in the box



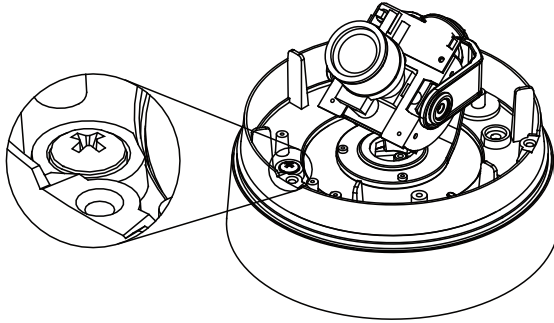
Optional dome bracket



SECTION 2 Installation

2.1 General Guidelines

- **Outdoor installations:** Use the rubber rings included with the machine screws (4) to ensure that the unit is sealed properly.



- **Dome/window care:** Handle the dome carefully to prevent scratching. If a scratch appears over the lens, adjust the dome window to move the scratch out of view.



CAUTION

Keep dome cover and camera lens clean. To avoid smearing, do not expose the camera lens to a strong light source such as the sun or spot lights.

- **Monitor impedance:** Set the monitor impedance switch to 75Ω.
- **Power supply:** To avoid fire or shock hazard, use only a UL* listed power supply.
- **Camera drop cable:** The camera drop cable includes two connectors:
 - **Power connector** (black with green terminal adapter) – The connector is non-polarized. Use AC24V power source (AC24V 1A adapter) or DC 12V power source (DC12V 1A adapter).
 - **Video coax connector** (BNC, yellow) – for transmission of the video signal across coax (75Ω) cable.



Power Connector

Video Coax Connector

2.1.1 What you need

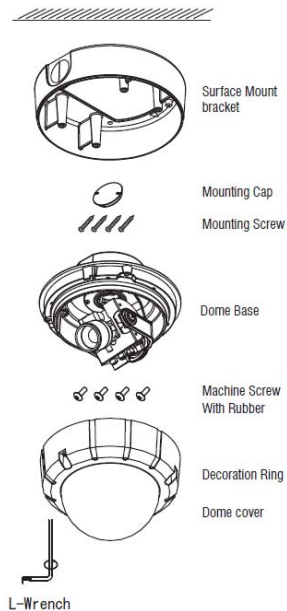
To install the camera you will need:

- 12 VDC or 24 VAC power source
- Tools for mounting the camera

2.2 Vandalproof camera mounting

The camera can be installed on a junction box or directly to a wall or ceiling.

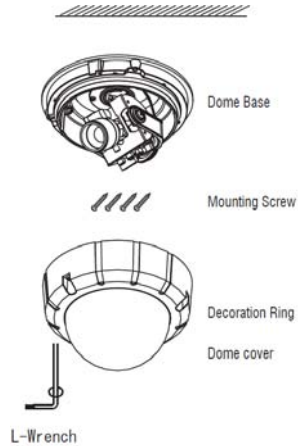
1. Attach the surface mount bracket to the ceiling or wall using four (4) mounting screws.
2. Connect the dome base to the surface mount bracket using the screws with rubber rings provided.
3. Route the power and video cables to the camera location and attach them to the camera drop cable (see **General guidelines** above).
4. Attach the dome base to the surface mount bracket using the four machine screws provided.





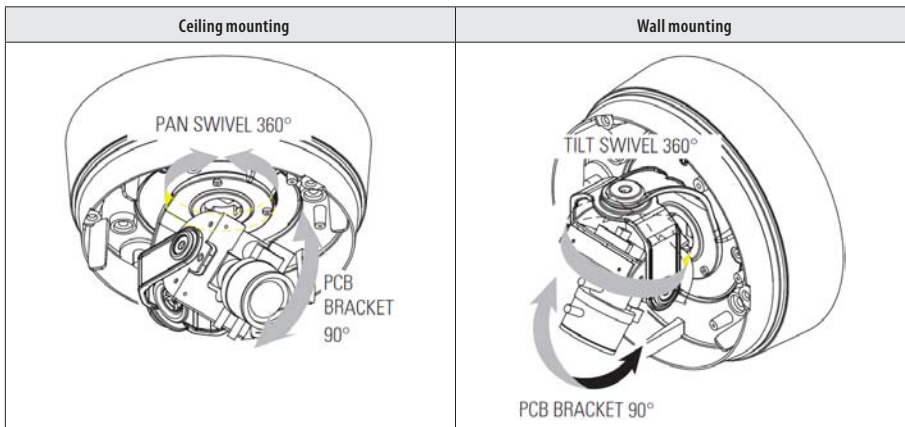
2.3 Plastic camera mounting

1. Connect the dome base to the mounting surface using four (4) screws.
2. Route the power and video cables to the camera location and attach them to the camera drop cable (see **General guidelines** above).



2.4 Camera adjustments

1. Attach a video setup monitor to the yellow RCA (EXTRA VIDEO OUT) connector inside the camera assembly, or setup a remote monitor for viewing video from the camera.
2. Power on the camera and video monitor.
3. While observing video from the camera, adjust the pan/tilt swivel and PCB bracket to aim the camera in the preferred direction.





4. Adjust the image with the focus and zoom levers as required.
5. Configure your camera using the software menus in the OSD (On Screen Display). See **Software Setup** in the following section of this manual.
6. Place the dome cover over the base and adjust the dome window. Tighten the captive screws that secure the cover to the base.

2.5 Cleaning

Clean the camera dome with an approved glass cleaning solution and a lint free cloth.

- Dust can be removed from the unit by wiping it with a soft damp cloth. To remove stains, gently rub the surface with a soft cloth moistened with a mild detergent solution, then rinse and dry it with a soft cloth.
- Remove all foreign particles, such as plastic or rubber materials, attached to the camera housing. These may cause damage to the surface over time.



Do not use benzene, thinner or other chemical products on the camera assembly; these may dissolve the paint and promote damage of the surfaces. Before using any chemical product, read the accompanying instructions carefully.

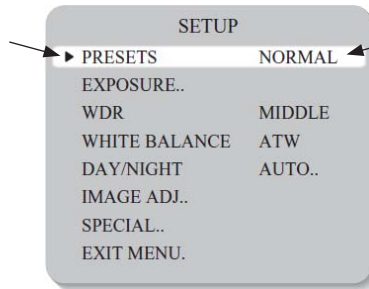


SECTION 3 Software Setup

Use the SETUP joystick on the PC board to navigate through the menu system. Press the joystick down (toward the PC board) to enter the SETUP menu or select an entry, rock the stick up or down to highlight an item in the list, and left or right display the option you want to select.

The SETUP menu consists of a list of sub-menus or displays the option selected for a camera function. When sub-menus are available, the > symbol is shown before the selected row.

Change the row by rocking the joystick to UP or DOWN



Change the option by rocking the joystick to RIGHT or LEFT

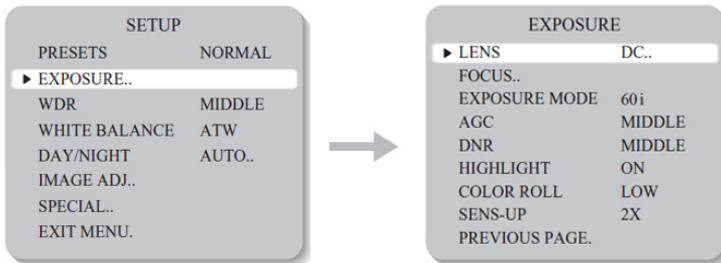
3.1 PRESETS

Options (see the screen image above):

- NORMAL / INDOOR / OUTDOOR

3.2 EXPOSURE..

Selecting **EXPOSURE..** opens the **EXPOSURE** submenu.



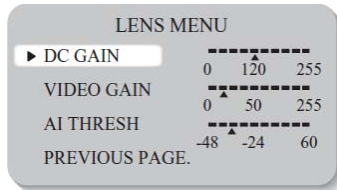


3.2.1 LENS

The LENS menu is used to control screen brightness. Options:

- DC / Video / Manual

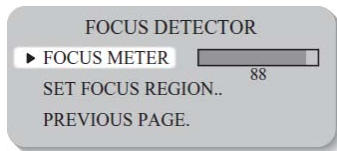
For this camera, select only DC or MANUAL, then press the joystick in to open the LENS menu.



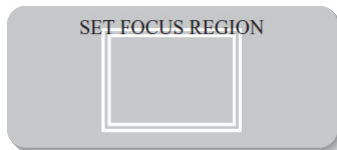
In the LENS MENU, adjust the DC GAIN an/or AI THRESHOLD (auto iris) to produce the best image, then select PREVIOUS PAGE.

3.2.2 FOCUS

Use the FOCUS submenu to sharpen the camera focus and select the focus region.



With the lens pointed at the surveillance target, the camera will set the focus based on the focus region. Select SET FOCUS REGION to set a spot in the image that you want to set as the focal distance.



The rectangle in the SET FOCUS REGION window encompasses the set region.

1. When the rectangle is white, rock the joystick UP, DOWN, LEFT and RIGHT to position the rectangle. Then press the joystick down (toward the PC board) to select the expansion rectangle (green).



2. When the rectangle is green, rock the joystick UP, DOWN, LEFT and RIGHT to expand the rectangle in different directions. Then press the joystick down to select the contraction rectangle (red).
3. When the rectangle is red, rock the joystick UP, DOWN, LEFT and RIGHT to contract the rectangle in different directions. Then press and hold the joystick down momentarily to save your settings and return to the FOCUS DETECTOR menu.

3.2.3 EXPOSURE MODE

Options:

- 60i / 30p

3.2.4 AGC

AGC (Automatic Gain Control) is used to automatically adjust the brightness. A higher AGC setting compensates for darker environments, but produces more noise in the image. Options:

- LOW / MIDDLE / HIGH
- OFF

3.2.5 DNR

DNR (Digital Noise Reduction) reduces the level of background noise in low light conditions as the level of gain changes. Options:

- OFF
- LOW / MIDDLE / HIGH

3.2.6 HIGHLIGHT

Highlight optimize the scene when high dynamic range lighting is detected. Options are:

- ON : Bright parts of the image are most visible
- OFF : dark parts of the image are most visible

3.2.7 COLOR ROLL

Color Roll helps to control a detector that finds color fluorescent roll. Options:

- LOW / MIDDLE / HIGH
- OFF



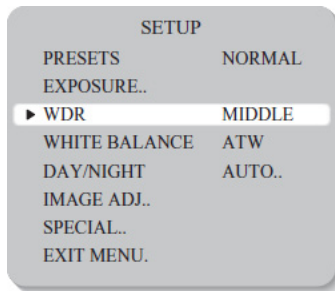
3.2.8 SENS-UP

The Sens-Up function, when activated, helps to maintain a clear image in dark lighting conditions. Options:

- 2X, 4X, 8X, 16X, 32X
- OFF : Deactivates the SENS-UP function

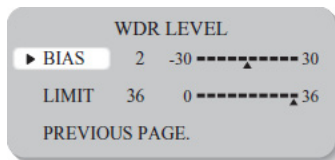
3.3 WDR

WDR (Wide Dynamic Range) function brightens dark areas in images with large bright areas.



Options:

- LOW / MIDDLE / HIGH
- USER : The User option enables you to precisely control the bias and limit for surveillance targets





SECTION 3: SOFTWARE SETUP



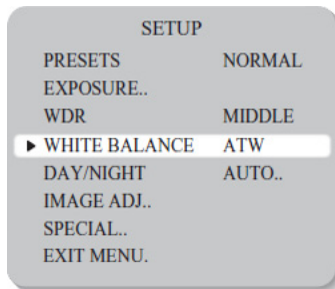
WDR Off



WDR ON

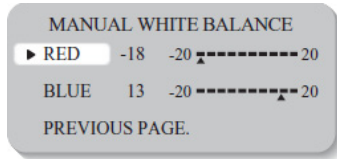
3.4 WHITE BALANCE

White Balance (WB) is used to correct screen colors for lighting conditions.



Options are:

- ATW : The ATW mode continuously monitors the image and adjusts WB.
- INDOOR : Select this option when the color temperature is between 4000°K ~ 8500°K
- OUTDOOR : Select this option when the color temperature is between 2000°K ~ 11000°K
- AWB : To automatically set the white balance for the current luminance levels, point the camera at a sheet of white paper and press the Joystick down (toward the PC board). **NOTE**: If the environment changes, including the light source, the white balance will require re-adjustment.
- MANUAL : Select manual to fine-tune the white balance. To use this feature, set the white balance using the ATW or AWB mode, switch to MANUAL mode and fine-tune the white balance, then press SET (press the joystick toward the PC board (down)).

**NOTE**

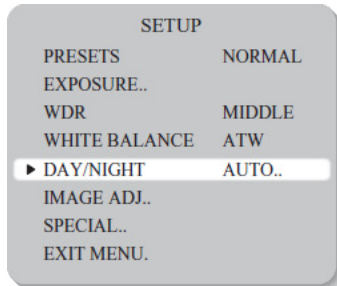
The White Balance function may not perform optimally:

- When the color temperature of the image has a very high temperature range (e.g. clear sky, or sunset)
- When the ambient illumination of the subject is low.
- If the camera is pointed at a fluorescent light, or is installed in a place where illumination changes significantly, the white balance may become unstable.

In these environments, select AWB mode.

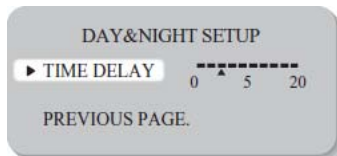
3.5 DAY/NIGHT

The DAY/NIGHT feature controls how the camera switches modes for different lighting conditions.



Options:

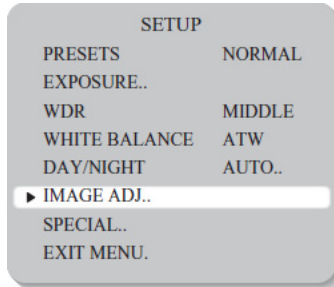
- AUTO : In this mode the camera engages an IR Cut-Filter that automatically changes to the appropriate settings for the lighting levels. To set up the switching time and switching speed for the AUTO mode, press SET.



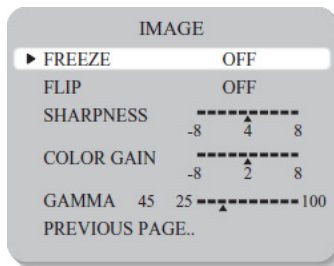
- COLOR : The picture is displayed in color.
- B/W : The picture is always displayed in black and white.



3.6 IMAGE ADJ..



Select **IMAGE ADJ..** to open the **IMAGE** submenu.



3.6.1 FREEZE

Freeze creates a still image of the screen. Options:

- OFF / ON

3.6.2 FLIP

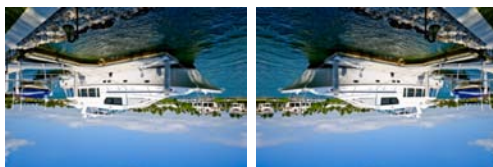
Flip allows you to reverse the image horizontally, vertically, or both. Options:

- OFF / HORIZ / VERT / BOTH



FLIP: OFF

FLIP: HORIZ



FLIP: VERT

FLIP: BOTH

3.6.3 SHARPNESS

The outline of the video image becomes more distinct as the level of SHARPNESS setting increases. If the SHARPNESS is set too high, noise may appear. Adjustment range: -8 ~ 8

3.6.4 COLOR GAIN

Used to control the color level in the image. Adjustment range: -8 ~ 8

3.6.5 GAMMA

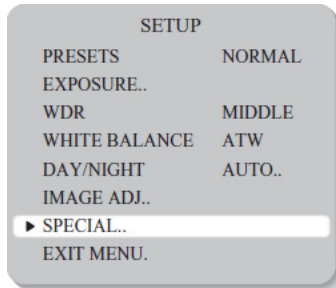
Used to adjust the gamma level. Adjustment range: 25 ~ 100

3.7 SPECIAL

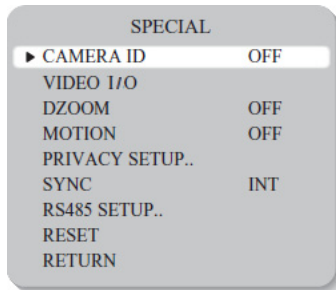
The SPECIAL submenu includes several features that add to or subtract from parts of the image.



SECTION 3: SOFTWARE SETUP



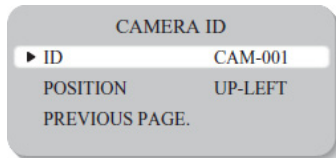
Select **SPECIAL** to open the submenu.



3.7.1 CAMERA ID

You can enter a unique name for the respective camera. The maximum length of the ID is ten characters. Options:

- OFF : Camera ID is not displayed.
- ON : Camera ID is displayed. After selecting ON, the camera ID submenu opens.



To set the camera ID name, highlight the ID row, then press SET. The first character in the name field will blink. Rock the joystick left or right to change the character. Press SET to select the character and move to the next character. Repeat until the complete ID name is shown.



Rock the joystick to DOWN to highlight the POSITION line. Rock the joystick to LEFT or RIGHT to change the position option. Options include:

- UP-LEFT / UP-CENTER / UP-RIGHT / DOWN-LEFT / DOWN-RIGHT

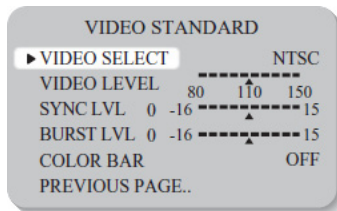
3.7.2 VIDEO I/O

The VIDEO I/O submenu offers several options including VIDEO STANDARD, VIDEO OUT, DIGITAL OUT, 656 OSD, and FIELD ORDER. The VIDEO OUT, DIGITAL OUT, 656 OSD, and FIELD ORDER adjustments are for factory use only and should not be changed.

VIDEO STANDARD

The VIDEO STANDARD submenu is used to setup the video signal transmitted to the monitoring equipment. Options:

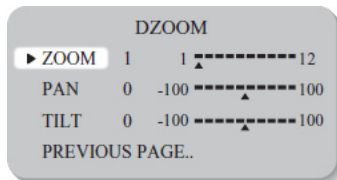
- VIDEO SELECT : NTSC / PAL. This option must remain as NTSC. Do not change this option.
- VIDEO LEVEL / SYNC LVL / BURST LVL : Change these settings as necessary to produce the optimal video signal transmitted to the monitoring equipment. These levels are set at the factory and usually do not need adjustment.
- COLOR BAR : ON / OFF : Turns color bars on or off for use during video signal adjustments.



3.7.3 DZOOM

Digital P/T/Z are used to create a zoom lens effect. Options:

- ON : Use the DZOOM feature. Selecting ON opens the DZOOM submenu
 - Zoom factor (1x to 8x). To use Pan and Tilt, the zoom factor must be greater than 1x.
 - Pan factor ($\pm 100\%$, center of image can be moved to left and right edges of screen)
 - Tilt factor ($\pm 100\%$, center of image can be moved to top and bottom edges of screen)
- OFF : DZOOM is not in use.

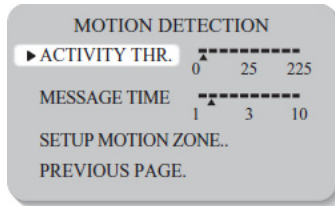




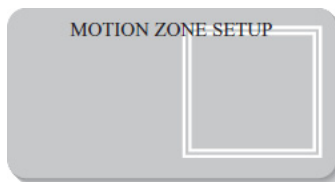
3.7.4 MOTION

The MOTION feature is used to detect movements in the image and alert the security system observer with a banner message. The camera detects movement by sensing changes of outlines, level of brightness, and color. Options:

- OFF : Do not sense for motion.
- ON : Use motion sensing. When this option is selected, press the joystick down (toward the PC board) to open the MOTION DETECTION submenu.



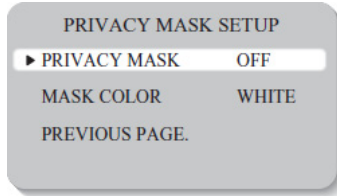
- ACTIVITY THR : Set the sensitivity of the motion detection feature. To use this feature, pass objects of different sizes through the field of view to see how the detection circuitry responds, then set the threshold value appropriately.
- MESSAGE TIME : Set the duration of the banner message that appears on the image when motion is detected.
- SETUP MOTION ZONE.. ; Select this option to select the area of the image to monitor for motion.



1. When the rectangle is white, rock the joystick UP, DOWN, LEFT and RIGHT to position the rectangle. Then press the joystick down (toward the PC board) to select the expansion rectangle (green).
2. When the rectangle is green, rock the joystick UP, DOWN, LEFT and RIGHT to expand the rectangle in different directions. Then press the joystick down to select the contraction rectangle (red).
3. When the rectangle is red, rock the joystick UP, DOWN, LEFT and RIGHT to contract the rectangle in different directions. Then press and hold the joystick down momentarily to save your settings and return to the MOTION DETECTION menu.

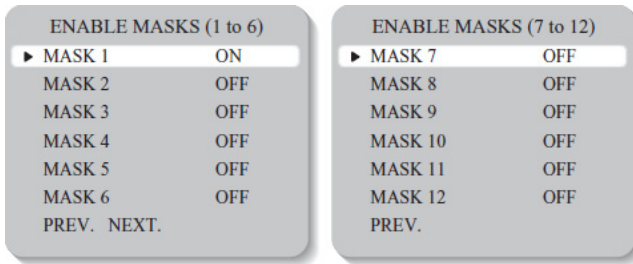
3.7.5 PRIVACY MASK SETUP

The PRIVACY feature enables you to mask (block) areas of the image that you do not want to see or record. Up to 12 privacy masks can be defined.

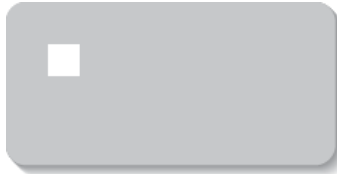


Options:

- **PRIVACY MASK : OFF / ON :** Select OFF to disable privacy masking. When ON is selected, the ENABLE MASKS submenu opens.



In the ENABLE MASKS window, highlight the mask number you want to use, then rock the joystick left or right to select ON. Press the joystick down (toward the PC board) to open the mask position window.



In the position window rock the joystick to UP, DOWN, LEFT or RIGHT to move the mask position up, down, right or left. When the mask covers an area you want to block, press the joystick down (toward the PC board) to fix that position and return to the ENABLE MASKS window. Repeat this procedure with a other masks to block other areas of the image.

In the ENABLE MASKS window, select PREV. to return to the previous window.

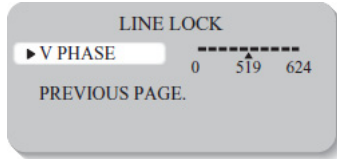
- **MASK COLOR :** Rock the joystick LEFT or RIGHT to change the color of the mask on the image. Options: WHITE / BLACK / RED.



3.7.6 SYNC

SYNC sets the video synchronization mode. Options:

- INT : Internal synchronization
- LL.. (EXTERNAL LINELOCK) : The line-lock feature enables you to synchronize the video signal between cameras through adjusting the video phase of the camera signal. After the phase is adjusted, press the joystick down (toward the PC board) to save the setting.



3.7.7 RS485 SETUP..

The RS485 SETUP feature is not used with this camera model.

3.7.8 RESET

This feature is used to reset the RS485 settings. It is not used with this camera model



SECTION 4

Specifications

Table 1. Item Specifications

Item	Specification
Image Sensor	Piixim 1/3" High Sensitivity Digital Sensor
Effective Pixels	758 (H) x 540 (V)
Dynamic Range	120dB (maximum), 102dB (typical)
Horizontal Resolution	690TVL effective (color), 800TVL effective (B/W)
Min. Illumination	0.1 Lux (Color), 0.01 Lux (B/W)
Day & Night	Auto / Color / B/W
White Balance	Auto / AWB / Indoor / Outdoor / Manual
WB Range	2000°K ~ 11,000°K
Shutter Speed	up to 1/30, 720 sec
Sens-up	Auto / Off (selectable x2 ~ x32)
Privacy Masking	12 zones
Remote Control	RS-485
AGC	Low / Auto / High / Off
Image Flip	Horizontal and vertical
Camera ID	On / Off
S/N Ratio	More than 50dB
Video Output	Composite video output 75 Ω terminated
OSD	Built in
Sync. System	Internal / line lock
Power Consumption	240mA (24 VAC) / 360mA (DC12V)
Operating Humidity	30% ~ 90% RH
Operating Temp.	50°F ~ 122°F (10°C ~ 50°)



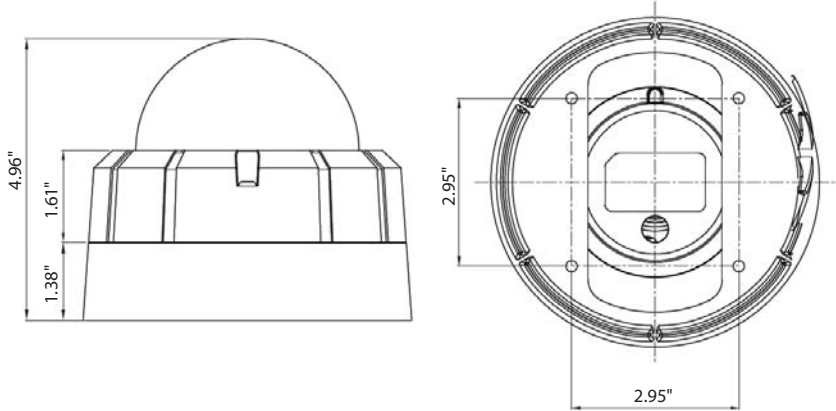
APPENDIX A Troubleshooting

Problem	Solution
Nothing appears on the screen.	<ul style="list-style-type: none">- Check the power connections.- Check the video cable connections.- Ensure that the lens mode is set to DC (VIDEO).
The video image is not clear.	<ul style="list-style-type: none">- Clean the lens with a soft, clean cloth.- Adjust the monitor screen for room lighting conditions.- Move the camera if necessary.
The screen is dark.	<ul style="list-style-type: none">- Adjust the contrast feature of the monitor.- If you have an intermediate device, set the 75Ω /Hi-Z properly, and check the terminals.
The MOTION DETECTION function is not working	<ul style="list-style-type: none">- Is "MOTION DETECTION" mode turned on?- Is the MD Sensitivity set too low? Increase the sensitivity.- Check the setting of the MD AREA.
The WDR function is not working	<ul style="list-style-type: none">- Is the WDR level too low?- Is the AE Mode set to MANUAL? WDR is disabled in MANUAL exposure mode.
Colors are not quite right.	<ul style="list-style-type: none">- Is the camera facing directly into sunlight or fluorescent light?- Is the auto iris lens is being used?- Check the connection of the lens connector cable.
The Day&Night function doesn't work.	<ul style="list-style-type: none">- Is the AGC (EXPOSURE menu) set to OFF? The Auto Day&Night Function doesn't work if the AGC is OFF.
The camera is not working properly and the camera surface is hot.	Check that an appropriate power source is connected to the camera.
Color is not correct.	Check the WHITE BAL settings in the SETUP menu.
The screen flickers continually.	Check that the camera is not pointing at a bright object.



APPENDIX B Camera Dimensions

Camera with vandalproof housing



Camera with plastic housing

